

**Human Services Commission Meeting  
Meeting Minutes  
October 9, 2015**

**Attending:** Olive Hauser, Holly Hawes, Lisa Stout, Rachael Martin, Jennifer Geddes, Polly Lowman, Beverly Kelsey

**Minutes:** The minutes of July 10, 2015 and September 11, 2015 were approved as presented.

**Agenda Items Covered:**

- **Review of Quarterly Report:** (see copy attached). Highlights from the Quarterly Report covered included the success of the **Back to School Program** which continues to grow each year, **EAP and Operation Fuel** which are very both very active and working smoothly. The **Renters Rebate Program** applications also increased, primarily due to new clients. **Case Management** issues continued to be centered on mental health cases, poverty issues, and cases involving seniors. **Evictions** are up but without storage expense.
- **Holiday Prep:** Although Person to Person is having an issue keeping food on their pantry shelves, they will be partnering with us once again on Thanksgiving baskets. We still also be providing gift cards to singles, seniors and small families. With regard to the Holiday gift program, Human Services will put out an email blast to our top donors identifying holiday donation needs. Toys, books, games and gift cards are needed.
- **Hoarding Issues:** We are following more cases of hoarding in conjunction with the Fire Marshal's office. Cases are complicated with successful remediation difficult. Ali Ramsteck is serving on a State Task Force on Hoarding.
- **Mental Health Issues:** Mental Health cases continue to increase for Human services. There is no protective services for adults in CT, unlike that for seniors or children. This makes it very difficult to help these individuals.

**Respectfully submitted,**

**Beverly Kelsey**

