



NEWS RELEASE

March 20, 2020

Effective on Monday, March 23, 2020, Darien Town Hall will be closed to walk-in public access due to safety concerns for public and employees related to COVID-19.

The DPW will continue to provide services albeit without face to face contact. Please conduct your business and service requests via telephone, internet, and emails. Our transfer station is OPEN. Please avoid gathering at the transfer station and maintain social distancing. The swap shop is CLOSED until further notice.

If you have any questions regarding our services or how we can help you, please contact us at 203-656-7346 or via email at dpwoffice@darienct.gov. Our website also contains information about services we offer and requirements for permits at www.darienct.gov.

The majority of business or service requests can be conducted without a visit to our office. Some of our services or business that we offer are:

- Dump Sticker Sales, for residential access into Darien Transfer Station and Recycling Center. Information regarding dump sticker purchase can be found at this link. <http://www.darienct.gov/content/28025/28549/28551/default.aspx>. For further information, please use contact information above. We will take requests over the phone and will accept scanned or picture of required documents via email or US mail.
- Commercial Dump Permits, for commercial access into Darien Transfer Station and Recycling Center. Commercial Permit Application can be found at this link. http://www.darienct.gov/filestorage/28565/28567/29165/29202/Commercial_Reuse_Permit_Application.pdf. Completed forms and supporting documentation can be submitted via email. Commercial plates or stickers can be collected at the Darien Transfer Station. We will accept fee via US Mail or by appointment.
- Street Opening Permits, required for any work on town owned public roadways can be http://www.darienct.gov/filestorage/28565/28567/29165/29167/Street_Opening_Permit_Requirements_to_work_on_Town_property_073019.pdf. Completed forms and supporting documents can emailed. We will accept fee via US Mail or by appointment.

- Sanitary Sewer Connection Permits, required for work on sewer laterals can be issued with most work requirements being met remotely. Signature on actual permit can be performed in the field during sewer inspection. Contact us directly for further information. The following link provide answers to frequently asked questions and lists required information and documentation. We will accept fee via US Mail or by appointment. Link to required information can be found here. http://www.darienct.gov/filestorage/28025/28549/28553/Sewer_Lateral_Connection_Information_%26_Application_031320.pdf
- Spring Bulk Pickup Program. The best way to schedule an appointment for a bulk pickup is on line on our website. The link for instructions on how to schedule a bulk appointment on line is: http://www.darienct.gov/filestorage/28565/28567/29165/29167/2020_Darien_Spring_Bulk_Pick_Up_Program.pdf. If you do not have access to a computer you may call our office at the number above and we will be happy to enter your request on your behalf.
- Mapping requests, real estate transaction questions, title searcher inquiries. Please call our office or email us with requests. Your request will be prioritized and processed as soon as personnel are available to address your inquiry.
- Work Requests. If you have a service request, go to the Darien Web page at www.darienct.gov, and click on “Citizen Service Request” and follow the prompts. If unable or without internet access, feel free to contact DPW at 203-656-7346, and we will enter your information for you.

Thank you for your patience and cooperation as we work to continue to provide services in as safe a manner as possible, for everyone.

Please note that submission and payment for any permits herein is not an approved permit. All permits are subject to review and approval. You will be notified if and when your permit is issued.

Department of Public Works