

COVID-19 Call Centers and Testing Information

CALL CENTERS:

State Call Center: (Updated 3/11/20)

- 211
 - 24/7
 - Multilingual
 - TDD/TTY
 - General questions
- Text "COVID19" to 898211

Yale Call center: (Updated 3/17/20)

- 833-275-9644 (open 7a-7p)
 - Questions related to symptoms
 - Questions on where to get tested
 - Staffed by HC professionals
 - Informational only
 - Emergencies- call 911

Norwalk Hospital Call Center: (Updated 3/16/20)

- 888-667-9262
- 8a-8p

Stamford Hospital Call Center: (Updated 3/16/20)

- 203-276-4111
- 7a-7p

Hartford Healthcare Call Center: (Updated 3/13/20)

- 860-972-8100

TESTING SITES: *Dates and Times are Subject to Change*

- **Bridgeport Hospital** (Updated 3/17/20)
 - Ahlbin Center Garage
 - 226 Mill Hill Ave, Bpt
 - M-F 8a-5p
 - S&S 9a-3p
 - MUST HAVE AN MD ORDER
 - Questions, call the Yale call center (833-275-9644)

- **Lawrence & Memorial Hospital** (Updated 3/17/20)
 - Parking lot A of the hospital
 - 365 Montauk Ave, New London
 - M-F 9a-5p
 - Weekends- TBD
 - MUST HAVE AN MD ORDER
 - Questions, call the Yale call center (833-275-9644)

- **Yale New Haven Hospital** (Updated 3/17/20)
 - 150 Sargent Dr, New Haven
 - M-F 8a-4:30p
 - MUST HAVE AN MD ORDER
 - Questions, call the Yale call center (833-275-9644)

- **Greenwich Hospital** (Updated 3/17/20)
 - On hospital property in lower level physician parking lot off of Lake Ave (Hospital address is 5 Perryridge Rd)
 - M-F 8a-5p
 - S&S 9a-3p
 - Results take 4-5 days
 - MUST HAVE AN MD ORDER
 - Questions, call the Yale call center (833-275-9644)

- **New Rochelle** (Updated 3/14/20)
 - 1-888-364-3065
 - Unclear if this is just for their residents or for anyone

- **Quest** (Updated 3/16/20)
 - Office must have partnership with lab
 - Quest will not collect the sample
 - Test Results in 3-5 days

- **LabCorp** (Updated 3/16/20)
 - Office must have partnership with lab
 - LabCorp will not collect the sample
 - Test Results in 3-5 days

- **Private Drive Through testing: Murphy Medical & Hartford HC** (Updated 3/17/20)
 - Must register and book an appointment at <https://coronatestct.com>
 - Must have an MD order
 - Locations: (These change frequently, double check before going at link above)
 - 1 East Putnam Ave, **Greenwich**
 - M-F 7a-9a
 - Location on hold
 - 589 Bedford St, **Stamford**
 - M-F 6a-8a
 - 1000 Main St, **Stratford**
 - M-F 10a-12p
 - Darien High School, 80 High School Lane, **Darien**
 - Mondays 1-4p
 - 564 South Ave, **New Canann**
 - F 9:30a-12p

Other:

CT Joint Information Center (JIC) (Updated 3/13/20)

- 860-754-8342
- 24/7
- COVID19.JIC@Ct.gov

DPH questions (Updated 3/13/20)

- COVID19.DPH@Ct.gov

Mental Health Crisis Text Line (Updated 3/13/20)

- Text "SHARE" to 741741